MISSION, VISION AND VALUES

Our Mission

Inspired by God’s love for humanity, CLWR challenges the causes and responds to the consequences of human suffering and poverty.

As a specialized agency of the Lutheran community in Canada, CLWR offers Canadians opportunities to serve the needs of others.

Our Vision

A world where people live in justice, peace and dignity, united in diversity, and empowered to achieve their universal rights to basic needs and quality of life.

Our Values

**PRINCIPLES OF JUSTICE**—In response to our faith, we as Christians are called to seek justice and show compassion.

CLWR responds to people who are suffering due to unjust political, economic and social situations.

**DIGNITY**—Created in God’s image, human beings are to be valued and treated with respect.

CLWR respects the dignity of each person and supports vulnerable communities to strive for justice, human rights and a sustainable future.

**STEWARDSHIP OF RESOURCES**—All that we have is a gift from God, entrusted to our nurture and care.

CLWR strives to responsibly steward those gifts in serving the needs of others.

**PARTNERSHIP**—Working in partnership is fundamental and essential to our work.

Mutuality, respect and participation characterize CLWR’s partnerships with churches, local organizations, funding agencies, international organizations, groups and individuals.

**ACCOUNTABILITY AND TRANSPARENCY**—Operating and reporting with integrity promotes understanding and trust.

CLWR is committed to being accountable to partners, including donors, by acting in a transparent manner in all endeavours.
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From the President

Jesus’ words are so plain and straightforward that they simply defy misunderstanding. “Love God and love your neighbor,” (Matthew 22:37-39) it is as simple as that. While I sometimes think that we are inclined to make the life of faith so much more complicated than this, the Great Commandment is a timeless reminder that loving God finds fullest expression in simple human acts, in loving our neighbours and serving their most basic needs, whoever and wherever they may be. Indeed, if Jesus’ words are true and neighbour-love is an expression of our love for God, then acts of loving service become nothing less than acts of worship. We worship God in serving our neighbour.

Perhaps that is why, over the years, I have grown even more committed and inspired by the work that we carry out together through Canadian Lutheran World Relief. Through our partnership, as individuals and as churches, we are given the opportunity to express our faith in ways that improve the quality of life for countless people. In the process, we discover that our neighbours include far more then we first imagined. They include the hungry in East Africa, those needing schools and permanent shelter in Haiti, those needing relief from the inundations in Colombia, Japan and Saskatchewan, those needing medical care or vocational training on the West Bank, and many, many more.

We are deeply grateful for your trust and generous partnership in this important work. Through you, loving God is finding tangible, life-changing results through the work of CLWR.

Rev. Dr. Mark Harris
President

From the Executive Director

A key component of CLWR’s mission is ‘to challenge the causes and respond to the consequences of poverty.’ Our work this past year serves yet again as a living testimony to our mission.

Most notably, CLWR is heavily engaged in East Africa, including countries affected by one of the worst famines in a generation. We have been involved in Ethiopia for decades and have witnessed first-hand the devastating effects of repeated and more frequent droughts. We challenge the causes through support to community activities which minimize the impact of natural and human-made disasters, with support in the form of irrigation systems and provision of potable water, as well as educating farmers on the benefits of crop types which are better able to withstand the rigors of the changing local climate.

At the same time, CLWR was well positioned to provide aid to those seeking help as they move within the region. Our partnership with the Lutheran World Federation, which is a key international participant in assisting refugees, resulted in critical support for thousands of vulnerable people. This took the form of food aid, temporary shelters, as well as clean drinking water and sanitary facilities.

God has called all of us to serve and love our neighbours both near and far. It is part of a Christian imperative which undergirds the international humanitarian imperative to act as responsible global citizens. Thank you to everyone for your support of CLWR. May God continue to guide us in all we do.

Robert Granke
Executive Director
Building capacity for sustainable community development and more democratic and equitable societies remains a core component of CLWR programming. Much of this work is made possible by CLWR’s ongoing relationships with trusted and skilled partners.

In 2010-11, CLWR supported three projects through its membership in the Canadian Foodgrains Bank. These included longer-term food security projects in Zambia and Ethiopia, involving the introduction of new crops and techniques for cultivation and water management. A shorter-term project in famine-stricken Manipur State, India, provided emergency rations of rice, pulse grains, mustard oil and salt to 1,000 families.

In East Jerusalem and the West Bank, CLWR continued its support of the Vocational Training Centre operated by the Lutheran World Federation. The Centre, which opened in 1949 on the grounds of the Augusta Victoria Hospital, provides training to Palestinian male and female youth in areas such as auto mechanics, telecommunications, metal working and carpentry from its Beit Hanina and Ramallah campuses. In 2010-11, close to 190 students were admitted to one- and two-year programs. Graduates of VTC programs are highly successful in finding their way into the workforce; their participation rate is nearly double that of the general population of Palestinian youth, and over 80% are fully employed within six months of graduation.

Another example of partnership is the financial support provided by CLWR to a clinic in Chinendaga, Nicaragua. The clinic was established by Lutheran Church–Canada as part of its mission outreach to the Lutheran church in Nicaragua. It operates one day per week and is staffed by a medical doctor and dentist. Together, the doctors see 40-50 patients per day. Clinic staff promote better hygiene to school children as well as distribute common prescription medications free of charge to patients who otherwise would go without.

CLWR continues to use the contributions of its constituency to leverage additional financial resources from the Canadian International Development Agency. Year 3 of a five-year, $12 million program has now been completed. The program includes projects in India, Mozambique, Zambia, Bolivia and Peru. Some highlights of the ways these projects are helping to make a difference are featured on the following pages of this report.
Located in the southwest corner of Bolivia, Potosi Department is home to about 800,000 people, a majority of which are indigenous peoples. The region’s high altitude landscapes pose numerous challenges to its inhabitants who rely heavily on the land to provide sustenance.

One such challenge is pollution levels in the Pilcomayo River, a resource several communities rely upon to irrigate crops and as a source of drinking water both for themselves and their livestock. The river is polluted with toxic metals such as silver, arsenic, cadmium, mercury and lead that far exceed the permissible limits established by the World Health Organization.

Since 2005, CLWR has been working with local partners in the region to assist communities in their efforts to restore the health of the river. Part of this process has involved enabling community members through training and education to mount more effective lobbying of legal authorities to enforce mining operations to comply with environmental legislation. Another has been raising awareness of how farming practices themselves can contribute to soil degradation, the advantages of reviving ancestral practices toward cultivation and natural resource management, and the importance of managing threats of natural disasters, particularly fire hazards, through strategic land use planning in vulnerable areas.

In 2010-11, over 6,300 women and men were reached by environmental education or training initiatives. One key area of sensitization related to forestry production is the need for forest plant nurseries. As a result, nurseries supported by CLWR’s partners produced 60,050 seedlings. This contribution is significant for the reforestation of native prairie grasses and trees. Nurseries also facilitated vegetable production training for youth leaders of six communities. These leaders are partnering with local governments to promote education about native forest trees and the benefits of biodiversity.

Environmental education is also broaching the impact climate change has and will have on the region, as well as the promotion of natural resource conservation and sustainable production. One area where considerable progress has been made is in the consumption of wood for fuel. Adoption of more fuel-efficient stoves in one project area has reduced wood cutting by 50 percent.
Food insecurity is the biggest challenge facing people in Zambia, especially in the rural areas. Globally, the problem is being exacerbated by climate change.

In Zambia, CLWR is partnering with the Lutheran World Federation (LWF) to run the Rural Community Development and Empowerment (RCDE) program. On one front, RCDE is promoting diversification by introducing farmers to drought-resistant crops such as cassava, sweet potato, and a short duration, open pollinated variety of maize. Farming households are being empowered with sustainable agriculture techniques. Through increased productivity and reliability, the objective is to reduce poverty and hunger—a target consistent with those set out in the Millennium Development Goals adopted by the United Nations.

An example of the impact the program is having is that of Mr. Limon Banda and his wife, Vestina Zulu. Mr. and Mrs. Banda are small-scale farmers in a small village, Mpoto, located in the southeast corner of Zambia near the Mozambique border. They are both members of Chimasuko Strategic Action Group (SAG), and Mr. Banda was trained as a community agriculture worker by LWF. They have seven children but a household total of 10, including Mr. Banda’s mother.

During the January to March dry season, unreliable rainfall meant the Bandas’ small farm was not producing enough food to adequately sustain their family. Through the RCDE project, the Bandas learned about growing cassava, a woody shrub that produces an edible tuberous root rich in carbohydrates. RCDE provided them with cassava cuttings for seed multiplication.

The Bandas planted their first crop of cassava in February 2009. Family nutrition has improved and crop yields have been good, to the extent that small surpluses have been available for sale. Their success has also been amplified by new regulations that require livestock to be penned. In the past, roaming animals often destroyed or damaged field crops.

The Bandas plan to expand the area they devote to cassava to one full hectare, about four times what they originally planted. They are also beginning to share their new-found knowledge with their neighbours by providing cassava cuttings to three other families in the community.

Solving Food Insecurity in Zambia

Farming households are being empowered with sustainable agriculture techniques.
Three strategic objectives guide much of the community development programming supported by CLWR. These are: strengthen just, democratic civil society and local governance; support poverty reduction through the building of healthy, vibrant communities; and enhance gender equity programming and practice within supported communities.

Achieving these objectives requires a multi-faceted approach that empowers community members to respond to changing social, economic, environmental and cultural pressures.

Among other things, programming promotes preventive health care practices, increased literacy, food security and protection of natural resources. Here are some examples of what was achieved in 2010–11.

**IMPROVING HEALTH**
- 47 communities with improved access to water and sanitation
- 12 safe water sources constructed with UNICEF and/or SPHERE standards
- 11,757 households sensitized on hygiene for the collection, storage and use of water
- 8,197 households using new or improved latrines
- 399 HIV/AIDS-affected households accessing voluntary counseling and testing centres
- 40,264 accessing and utilizing primary health care services

**ENVIRONMENTAL MANAGEMENT**
- 52 communities supported for pollution control, remediation and alternative energy sources
- 24 nurseries developed and 660 households supported to plant trees
- 1,630 people trained in natural resources and environmental protection
- 488 Environmental Impact Assessments completed

**FOOD SECURITY**
- 4,447 farmer households with diversified cropping and increased production towards food security
- 2,224 farmers supported with agricultural implements, tools and/or inputs
- 398 farmers trained in livestock management

**EDUCATION**
- 4,904 children and 3,861 adults accessing formal and non-formal educational opportunities in literacy, human rights, native language and intercultural issues, gender and environment
- 267 educators trained/retrained in literacy, environmental, gender and intercultural issues
- 317 people received entrepreneurial and business management training
- 163 schools provided with supplies and equipment to improve literacy for children and adults
In 2010–11, CLWR issued three official appeals for emergency relief funds, two in response to massive flooding in Pakistan and Colombia, and the other in the aftermath of the devastating earthquake and tsunami that struck Japan in March 2011. In each case, CLWR worked through partner agencies within the ACT Alliance to channel donations from Canada to these areas of need. The Alliance is a Geneva-based ecumenical coalition of over 100 churches and church-based development and relief agencies.

In addition to these new appeals, the Canadian Lutheran community continued to donate to appeals launched in the previous fiscal year, particularly the appeal to assist Haiti in its efforts to recover from the January 2010 earthquake. In total, donations for all emergencies were in excess of $730,000.

One example of how these funds are helping to rebuild and strengthen communities is a school building program being carried out by CLWR’s partner in Haiti, the Lutheran World Federation (LWF), working collaboratively with Finn Church Aid. As of October 2010, about 50 tent schools and 55 wooden schools had been erected. Each school has two classrooms of fifty students each and costs between $35,000 and $40,000 to build, including the cost for a kitchen, latrines and a well. One hundred and ten more are needed in areas where the LWF is concentrating its efforts.

A pilot project is currently underway where a caging system using rubble will be used to construct more permanent schools. Parents, both women and men, and other community members are participating in the rebuilding as part of a “cash for work” program, but also for the pride of contributing to their children’s welfare. Since January 2009, just over $1.3 million has been donated to the appeal for Haiti.
WE CARE KITS AND QUILTS

Four overseas shipments of donated commodities totalling just over 41,000 kilos were completed in 2010-11. Three were sent from CLWR’s Winnipeg warehouse; the fourth was handled through Clearbrook, BC. Destinations were Jerusalem, Tanzania, Mauritania and Haiti.

The shipment to Tanzania included 500 containers of sunscreen in response to a request from the Tanganyika Christian Refugee Service (TCRS). TCRS assists refugees, some of whom are albinos with a special need for protection from the sun.

The Haiti shipment, aside from a supply of quilts, included 2,000 packs of school supplies consisting of pencils, notebooks, and soccer balls. The packs lent support to the ongoing re-establishment of the education infrastructure following the January 2010 earthquake. With its partner, the Lutheran World Federation, CLWR has supported the construction of 110 temporary and semi-permanent schools.

Also sent to Haiti were medical supplies, including 25 hospital beds and seven wheelchairs, all provided through CLWR’s partnership with International HOPE, a Winnipeg-based organization devoted to distributing surplus medical equipment and supplies to the developing world.

Donors and volunteers remain at the forefront of the We Care program. As well, gratitude goes to Home Hardware for its ongoing provision of free shipping of goods to Winnipeg from locations all across Canada.
As a Sponsorship Agreement Holder with the Canadian government’s Private Sponsorship of Refugees Program (PSRP), CLWR assists congregations and groups in submitting refugee applications and preparing for the arrival of newcomers to Canada.

In 2010-11, 68 cases were prepared, involving a total of 159 applicants situated in 13 different African, Asian and Middle Eastern Countries. Even more joyful was the arrival in Canada of 56 refugees whose applications were submitted in previous years. Amongst them was the largest single group of refugees ever sponsored by a congregation through CLWR. In September 2010, First Lutheran, Calgary, welcomed 18 members of a Sudanese family into their community, reuniting them with family members who had come to Canada as government-sponsored refugees in 1998. In anticipation of their arrival, the congregation rented two homes and put in place supports to assist the new arrivals in their search for employment and integration into their new community.

Congregations seeking help in embarking on a refugee sponsorship journey may contact either of CLWR’s Toronto or Vancouver Refugee Resettlement Program offices for assistance.

Sadly, there is no shortage of refugees seeking safe haven in countries such as Canada. The United Nations High Commissioner for Refugees estimates 43.7 million people are displaced from their homes, many with little hope of being repatriated due to the intractable conflicts within their homelands.
Established in 2006, the International Volunteer Service (IVS) program provides a means for members of our constituency to offer the gift of time and talent, and for CLWR to support its overseas partners. Two placements were supported in 2010-11.

In January 2010, Gil and Fran Shultz returned to the Augusta Victoria Hospital in East Jerusalem for a six-week period to work with the chief executive officer of the hospital researching and preparing funding proposals. Since returning to Canada, they have continued to assist the hospital in these efforts from a distance.

In November 2010, Heather Pryse began a 10-month placement with the Lutheran World Federation–Ethiopia as Assistant for Program Operations. Based in Addis Ababa, Heather travelled throughout the country visiting projects funded by CLWR. LWF–Ethiopia operates both humanitarian assistance and development projects, allowing her to gain experience in a wide spectrum of programming from food security and agricultural development to refugee assistance and emergency response.

The IVS program continues to operate with limited financial resources. Applications are reviewed on a case by case basis, keeping in mind the needs of CLWR’s overseas partners and the skills of volunteers.
After graduating from Luther College at the University of Regina with a Bachelor of Arts in International Studies, Kristy Bergman hoped for a way to contribute meaningfully to the issues that had sparked her interest during her undergraduate years.

At university, she encountered matters of international development as a member of a student group that promoted education and knowledge as tools for a more equitable world. She was introduced to refugee issues through her work with student refugees on campus and her global awareness was expanded through a semester of study in northern Norway and a year volunteering among Hungary’s Roma minority.

She was grateful to have the opportunity to build on these experiences through an internship at the CLWR headquarters in Winnipeg beginning in November 2010.

During the first year of her internship, Kristy has primarily supported the Program team. Her responsibilities have included working alongside the CLWR staff in the Vancouver and Toronto offices to develop resources on refugee sponsorship for congregations. She has also gained insight into the realities of sponsorship through participation in meetings of refugee sponsorship groups in Winnipeg.

In addition, Kristy has been relating, on behalf of CLWR, to Interfaith Action for Peace in Africa (IFAPA), a unique African-based network that brings together people of different faiths to pursue peace through grassroots development projects.

In March 2011, she and Heather Pryse, a CLWR international volunteer serving in Ethiopia, attended meetings of the IFAPA Commission in Mombasa, Kenya. They also travelled to CLWR-supported projects in Ethiopia, including refugee camps near the Somali border. Kristy was inspired by the active role community members play in CLWR’s work overseas.

Having served as a volunteer in Eastern Europe, Kristy is now exposed to the behind-the-scenes work that goes into coordinating such placements through her work with CLWR’s International Volunteer Program.
Where our support came from

TOTAL SUPPORT AND REVENUE: $6,698,033

- Donations from congregations, individuals and agencies (53%)
- Other (2%)
- Government and other grants (45%)

What we did with your support

- Global support (86%)
- Communications and resource generation (9%)
- General administration (5%)

Canadian Lutheran World Relief gratefully acknowledges the support of the following organizations:

- The Evangelical Lutheran Church in Canada
- Lutheran Church–Canada
- Canadian International Development Agency
- Manitoba Council for International Cooperation
- Saskatchewan Council for International Cooperation
- The Lutheran World Federation
- Canadian Foodgrains Bank
Does your Last Will and Testament tell a story to others about what has shaped your faith and reveal the values and priorities that have been important in your life?

Choosing to leave a gift from the heart through a will bequest brings meaning, dignity and purpose to a life well lived. Such a gift is your opportunity to participate in the mission and ministry of CLWR long into the future.

CLWR has an international reputation as an organization that makes effective use of donors’ dollars and that means your legacy gift will have a real impact on the lives of those who need hope the most.

A gift to CLWR will support long-term development projects. Through these projects people gain the knowledge, skills and tools to build personal capacity and strengthen their communities.

To leave a gift to CLWR in your Will, ask your lawyer to include the following statement:

“I give, devise and bequeath to Canadian Lutheran World Relief the sum of $________, (or) my property known as________, (or) _______% of the residue of my estate, (or) the residue of my estate, for its sole use and purposes.”

Should you wish to designate your gift to benefit a specific program or project, then add:

“It is my preference that this gift be used for ________________.”

Canadian Lutheran World Relief provides a full range of opportunities for its supporters to make planned gifts. These include:

• Wills/Bequests
• Life Insurance
• Gift Annuities
• Securities
• RRSPs and RRIFs
• Property

For more information and to receive gift planning advice at no charge please call 1.800.661.2597 and ask for the Community Relations Department.

Your generous heart working through our willing hands will change lives every day.

Will You Leave A Lasting Legacy?

Putting Faith Into Action

CLWR offers many opportunities for individuals and groups within congregations to actively participate and support its mission and vision. Here are a few more ways you can help.

• organize a drive to assemble We Care kits
• start a One Community Project within your congregation
• initiate a discussion about refugee sponsorship
• become a CLWR Awareness Builder and raise the profile of CLWR within your faith community
• stay informed about the work of CLWR by subscribing to News Briefs, subscribing to the CLWR YouTube channel, or by following CLWR on Facebook or Twitter

To learn more about how you can share your gifts to lift up the work of CLWR, please call 1.800.661.2597, visit www.clwr.org or send an email to clwr@clwr.mb.ca.
CLWR carries out international development programming, emergency relief and refugee resettlement on behalf of the Evangelical Lutheran Church in Canada and Lutheran Church–Canada.